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August 27, 2009  
Via U. S. Mail

Public Service Commission of South Carolina  
Docketing Department  
P. O. Drawer 11649  
Columbia, SC 29211

**Re: Verizon Enterprise Solutions LLC**  
**(formerly NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions)**  
**Authorized Utility Representative Form for Telecommunications Carriers**

Dear Sir/Madam:

Enclosed for filing is the updated Authorized Utility Representative Form for Telecommunications Carriers filed on behalf of Verizon Enterprise Solutions LLC.

This letter is to also notify you of the following changes and updates for Verizon Enterprise Solutions LLC.

There has been a change in the Company's Officers and Directors. Please update your Officer's and Director's List as follows:

|                         |   |
|-------------------------|---|
| President and Director: | Edward L. Googe (replaces Vincent J. Woodbury)<br>One Verizon Way<br>Basking Ridge, NJ 07920<br>Tel. No.: (703) 974-0535<br>Email: <a href="mailto:verizonlongdistance@verizon.com">verizonlongdistance@verizon.com</a> |
| Vice President:         | Jeffrey S. Noto (replaces Patrick A. Garzillo)<br>One Verizon Way<br>Basking Ridge, NJ 07920<br>Tel. No.: (908) 559-1523<br>Email: <a href="mailto:jeffrey.s.noto@verizon.com">jeffrey.s.noto@verizon.com</a>           |
| Vice President:         | Sandra Anderson (replaces Patrick A. Garzillo)<br>One Verizon Way<br>Basking Ridge, NJ 07920<br>Tel. No.: (908) 559-2466<br>Email: <a href="mailto:sandra.anderson@verizon.com">sandra.anderson@verizon.com</a>         |


Other contact information and updates are as follows:

Verizon Enterprise Solutions LLC  
1320 N. Courthouse Road, **6<sup>th</sup> floor (please note: no longer on 9<sup>th</sup> floor)**  
Arlington, VA 22201

Main Number: (703) 974-0535  
Fax Number: (703) 525-3387

Email: [verizonlongdistance@verizon.com](mailto:verizonlongdistance@verizon.com)  
Web address: [www.verizonld.com](http://www.verizonld.com)

|                       |   |
|-----------------------|---|
| Regulatory Contact:   | Cheryl L. Capps, Manager-Regulatory<br>1320 N. Courthouse Rd., <b>6<sup>th</sup> Floor</b><br>Arlington, VA. 22201<br>Tel. No: (703) 974-3243<br>Fax: (703) 525-3387<br>Email: <a href="mailto:verizonlongdistance@verizon.com">verizonlongdistance@verizon.com</a> |
| Customer Complaints:  | Carmen McMillan, Manager-Customer Service<br>7979 N. Beltline Rd.<br>Irving, TX 75063<br>Toll Free: (888) 483-7770<br>Fax: (972) 399-5340<br>Email: <a href="mailto:customersupport@verizon.com">customersupport@verizon.com</a>                                    |
| Regulatory Reporting: | Joan Engler, Manager – Finance<br>VC22E243<br>One Verizon Way<br>Basking Ridge, NJ 07920<br>Phone: (908) 559-2366<br>Fax: (908)696-2081<br>Email: <a href="mailto:joan.m.engler@verizon.com">joan.m.engler@verizon.com</a>  |
| Tax Matters:          | Daisy Chavez, Manager – Tax Accounting<br>Corporate Finance<br>VC53S290<br>One Verizon Way<br>Basking Ridge, NJ 07920<br>Phone: (908) 559-5854<br>Email: <a href="mailto:daisy.g.chavez@verizon.com">daisy.g.chavez@verizon.com</a>                                 |

 Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

If you have any questions regarding the enclosed material, please call me at (407) 740-3002 or by email at [cwrightman@tminc.com](mailto:cwrightman@tminc.com).

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman, Consultant

CW/lw

cc: Cheryl Capps  
Office of Regulatory Staff - Attn: Jeanne Gordon  
1401 Main St., Suite 900  
Columbia, SC 29201  
File: VES - SC  
TMS: 5572 SCx0903  
VLD: 09-136

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC        ☐ CLEC        ☐ ILEC        ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

|   |              |
|---|--------------|
| Verizon Enterprise Solutions LLC                        |              |
| Company Name  | FEIN/SSN     |
|   | 703-974-0535 |
| Dba/fka   | Telephone #  |
| 1320 N. Courthouse Road, 6th Floor (formerly 9th floor) |              |
| Mailing Address   |              |
| Arlington, Virginia 22201                               |              |
| City, State, Zip Code                                   |              |
| Same  |              |
| Business Location                                       |              |
| Same  | Arlington    |
| City, State, Zip Code                                   |              |
| County  |              |

## REGISTERED AGENT INFORMATION

|   |
|---|
| Registered Agent: C T Corporation                               |
| Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza |
| City, State, Zip Code: Greenville, SC 29601                     |

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

|     |   |
|-----|---|
| A.  | Cheryl L. Capps, Manager - Regulatory   |
|     | <b>General Manager</b> (Include address if different than above.)   |
|     | (703) 974-3243 / (703) 525-3387 / verizonlongdistance@verizon.com   |
|     | Telephone Number                      Facsimile Number                      E-mail Address                              |
| B.  | Carmen McMillan, Manager-Customer Service 7979 N. Beltline Rd. Irving, TX 75063   |
|     | <b>Customer Relations /Complaints Representative</b> (Include address if different than above.)                         |
|     | (888) 483-7770 / (972) 399-5340 / customersupport@verizon.com   |
|     | Telephone Number                      Facsimile Number                      E-mail Address                              |
| C1. | Carmen McMillan, Manager-Customer Service 7979 N. Beltline Rd. Irving, TX 75063   |
|     | <b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include address if different than above.) |
|     | (888) 483-7770 / (972) 399-5340 / customersupport@verizon.com   |
|     | Telephone Number                      Facsimile Number                      E-mail Address                              |
| C2. | 800-837-4966  |
|     | <b>Customer Contact (Toll Free Number)</b>  |
| D.  | <b>Engineering Operations</b> (Include address if different than above.)  |
|     | / /   |
|     | Telephone Number                      Facsimile Number                      E-mail Address                              |

E.

**Test and Repair** (Include address if different than above.)

Telephone Number / Facsimile Number / E-mail Address

Mike Calderwood, Director National Network Management Center

F.

**Emergencies** (During non-office hours)

703-390-7542 / 703-860-0604 / michael.t.calderwood@verizon.com

Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G.

Edward L. Googe, President and Director, 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22204

**Regulatory Officer** (Include address if different than above.)

703-974-0535 / 703-525-3387 / edward.l.googe@verizon.com

Telephone Number / Facsimile Number / E-mail Address

H.

Joan Engler, Manager – Finance

**Dual Party Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address

(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

Telephone Number / Facsimile Number / E-mail Address

I.

Joan Engler, Manager – Finance

**Interim LEC Fund Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address

(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

Telephone Number / Facsimile Number / E-mail Address

J.

Joan Engler, Manager – Finance

**Universal Service Fund Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address

(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

Telephone Number / Facsimile Number / E-mail Address

K.

Joan Engler, Manager – Finance

**Gross Receipts Mailings** (Name)

One Verizon Way, VC22E243, Basking Ridge, NJ 07920

Mailing Address

(908) 559-2366 / (908) 696-2081 / joan.m.engler@verizon.com

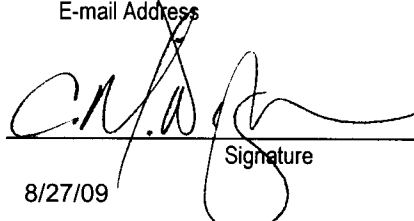
Telephone Number / Facsimile Number / E-mail Address

Connie Wightman

This form was completed by (print name)

Consultant

Title



Signature

8/27/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 03/2009)